What's Next?

Transition options for school leavers in the Wellington region



Acknowledgement

We would like thank all the individuals and organisations that have so willingly given their time, knowledge and experience to assist in making this resource. We would especially like to thank Alex Sligo-Green and Linda Fisher (Emerge Supported Employment Trust), Lucy Knowles (formerly of IHC New Zealand Incorporated), Scott Bregmen (WelTec, School of Health and Social Services), and Valerie Bridge and Ellie Tofts (Ministry of Education, Special Education) for compiling and coordinating the information for this resource.

United Nations Convention on the Rights of Persons with Disabilities

We support the United Nations Convention on the Rights of Persons with Disabilities, with particular reference in this instance to Article 19 'Living independently and being included in the community', which states:

Parties to this Convention recognise the equal right of all persons with disabilities to live in the community, with choices equal to others, and shall take effective and appropriate measures to facilitate full enjoyment by persons with disabilities of this right and their full inclusion and participation in the community, including by ensuring that:

- Persons with disabilities have the opportunity to choose their place of residence and where and with whom they live on an equal basis with others and are not obliged to live in a particular living arrangement;
- Persons with disabilities have access to a range of in-home, residential and other community support services, including personal assistance necessary to support living and inclusion in the community, and to prevent isolation or segregation from the community;
- Community services and facilities for the general population are available on an equal basis to persons with disabilities and are responsive to their needs.

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Introduction

This publication is designed for you, the young person, who is moving on from school. Your whānau, teachers, and friends may like to use this resource with you. It is a guide to make it easy for you as you plan your next moves.

The purpose of this publication is to help you find out more about people and organisations that can help you. Moving on from school can be really difficult. You can use this publication to help you think about things you need to reach your dreams and goals, like:

- getting more education or starting work
- budgeting advice and getting benefits
- looking for a different place to live
- keeping friendships and making new ones
- carrying on with the sporting and fun activities you already do, and starting new ones
- looking for help in the wider community
- finding out about vocational service options

This publication starts with some basic information about finishing school. Next is some Frequently Asked Questions (FAQ), and then it finishes with a list of people you can speak to that will help you plan for the future. We have put in as many services as possible but some may have been missed, some services may have begun after this was written. There will always be things that can be updated.

If you have any feedback that will improve any part of this booklet, or update any of its information, please contact NZDSN via email admin@nzdsn.org.nz.

The information in this booklet is accurate as of July 2016.

For more information about services in the Wairarapa or Kapiti Coast, please see the 'What's Next?' Document for the Central region: <u>http://www.nzdsn.org.nz/wp-</u> <u>content/uploads/2016/03/Whats_Next-Central_2013.pdf</u>

Definitions

Below is a list of definitions and abbreviations you will encounter in this booklet and in services you may wish to use.

Throughout this resource the term 'Disability' has been used as it is defined in the New Zealand Disability Strategy, "Disability is not something individuals have. What individuals have are impairments. They may be physical, sensory, neurological, psychiatric, intellectual or other impairments. Disability is the process which happens when one group of people create barriers by designing a world only for their way of living, taking no account of the impairments other people have" (NZDS, 2001:7).

In this booklet the term 'Transition' means moving from school to adult life.

Abbreviations

ACC	Accident Compensation Corporation
CAB	Citizens Advice Bureau
CYF	Children, Youth and Family
DPA	Disabled Persons Assembly
DSS	Disability Support Services (funding arm of the MOH)
EPOA	Enduring Power of Attorney
FAQ	Frequently Asked Questions
GP	General Practitioner or family doctor
HNZC	Housing New Zealand Corporation
IEP	Individual Education Plan
IF	Individualised Funding
ITP	Individual Transition Plan
MOE	Ministry of Education
MOH	Ministry of Health
MSD	Ministry of Social Development

NAGS	National Administration Guidelines
NASC	Needs Assessment and Service Coordination (agency)
ORS	Ongoing and Resourcing Scheme
OSCAR	Out of School Care and Recreation
ОТ	Occupational Therapist
PCP	Person-centred Planning
SIL	Supported Independent Living
SLT	Speech Language Therapist
SPELD	Specific Learning Disabilities Federation
TIA	Training Incentive Allowance
W&I	Work and Income (Formerly known as WINZ)

Directory

The following pages have been divided into subject areas for ease of use. You can go to the area you are interested in and look at some of the FAQs and answers that are most relevant to you. The areas are:

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Transition Process



In this resource, when we talk about transition, we're talking about moving from school to adult life. It is a good idea to start thinking about transition when you are 14 because it is a good idea to prepare yourself as much as possible. The better you plan for your transition, the easier it will be. It will also be less stressful for you and your whānau if you've had time to plan well. The idea is to plan a life that will suit you, and make you happy. When you know what is going to happen things seem much easier.

In your last two years at school your Individual Education Plan (IEP) should

have things in it that will help you when you leave school. It could be things like money handling and budgeting, self-help skills, work experience, and social and recreational activities you can do.

Your IEP should be a team process. Everybody who is part of the team should help you work towards your dreams and goals. Once you know where you want to go, you can start thinking about how you can get there. When should I start to think about leaving school?

Transition is not just about finding a job, you should think

about other things like where you will live and what things you will do in your community. You might want to think about the skills you need to be at home alone safely.

The Ministry of Social Development (MSD) is able to help students with ORS funding. This is for students with High and Very High special education needs verified through the Ongoing Resourcing Scheme. This funding continues until the end of the year you turn 21 or when you leave school. In your last year of school the MSD will fund you to plan your move from school. This funding is to make the next steps in adult life and is paid straight to the transition provider you choose.

This resource funds the support of a transition service(s) help you plan for the future and put you in touch with different people that can help you. They should

be offering you choices for when you move on from school. You can decide what the best pathway is for you.

Transition planning can cover anything that is important to you. Some of the common areas of transition are:

- Paid work do you want a job? What kind of job?
- Further Education would you like to keep learning and go to a polytech or university?

What things does Transition cover?

- **Housing** Where are you going to live? Some young people start to think about leaving home once they have finished school. Other people move out of home a while later, some might not move out of home at all.
- Hobbies and Interests What to do for fun? Do you have hobbies or interests you would like to continue? Maybe you could join a group or a club?
- **Transport** How are you going to get around? Do you know how to catch a bus or train? Could you learn to drive a car?
- **Support needs** What help are you going to need? Who will be able to help you?

If MOE has given you any equipment for school, it would normally be given back to the MOE when you leave.

If you think you will need to keep using the equipment outside of school talk about this with your lead worker from the MOE. You should also discuss the possibility of needing equipment as part of your transition.



If you own the equipment or the equipment was given to you by the Ministry of Health (MOH) and you still need it, you can take it with you.

If you have Very High ORS funding you can get more funding from MSD to support you with your plans when you leave school. MSD will contact you about this or you can talk with your Transition Service Provider for more information. If you are unsure about your ORS level you can check with your MOE lead worker or ring MOE on 0800 737 275.

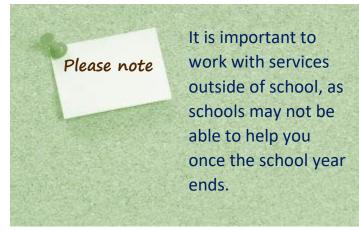


Transition Service Providers Directory

Contact Details					
Address	Website	Phone	Email	Work Undertaken	Area
Emerge Support	ted Employment Tr	rust	·	·	•
Level 3, 203- 209 Willis Street Wellington 6011	www.emergetrust .org.nz	04 384 7456	<u>enquiries@emer</u> getrust.org.nz	Transition Supported Employment	Wellington, Porirua, Lower Hutt and Upper Hutt
CCS Disability A	Action				
Level 3, 94 Dixon Street Wellington 6011	www.ccsdisability action.org.nz	0800 227 200	info@ccsdisabilit yaction.org.nz	Transition Supported Employment Supported Living	Wellington, Porirua, Lower Hutt and Upper Hutt
Hutt Valley Disa	bled Resources Tr	ust (HVDRT)			
60 Woburn Road, Lower Hutt, Wellington	www.hvdrt.org.nz	(04) 569 3091	<u>info@hvdrt.org.n</u> <u>Z</u>	Transition Supported Employment Vocational Services	Wellington, Lower and Upper Hutt

Contact Details					
Address	Website	Phone	Email	Work Undertaken	Area
Workmates Sup	ported Employment	t			
Level 4, Suite 404 North City Plaza 2 Titahi Bay Rd Porirua 5022	<u>www.workmates.c</u> o.nz	04-2377- 141	susan.christian @workmates.co .nz	Supported Employment Transition Service	Johnsonville to Pukerua Bay
Idea Services					
Level 15, 57 Willis Street Wellington 6011	www.ihc.org.nz/id ea-services	(04) 472 2247 or 0800 442 442		Transition Supported Employment Vocational Services Supported Living	Wellington Porirua Lower and Upper Hutt Kapiti
ACE Employmen	ACE Employment				
Level 1 James Smith Corner, 65 Cuba St, Wellington	www.wgtnaftercar e.org.nz	04 385 7302	manager@wgtn aftercare.org.nz	Transition Vocational Service Supported Employment	Wellington Lower Hutt

The school's role in supporting students into postschool options



How can my school assist me in preparing for transition to "life beyond school?"

Any secondary age student can go to their local school or school of choice, if they are in zone.

If you are of school age and High or Very High ORS funded, you can stay at secondary school until the end of the year that you turn 21 years old. remain at school until this time, and

Some students

some leave at a younger age. This decision is up to you and your whānau/caregiver.

Students receiving ORS extension are not eligible for MSD funded transition services.

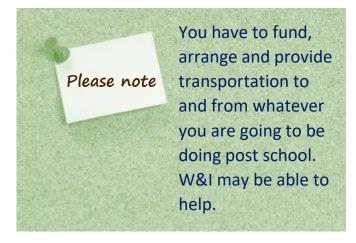
Some schools are 'Day Special Schools'. These are for students with high or very high ORS verification in New Zealand. These schools offer some specialist services. In Wellington these schools are Mahinawa Specialist School, and Kimi Ora School. In other secondary schools MOE provide specialist services to students who have ORS funding. These specialist services include:

- physiotherapists
- speech and language therapists
- occupational therapists
- advisors for deaf children
- · behaviour support specialists
- psychologists
- special education advisors

All schools will work with you and your whānau/caregivers, and MOE to meet the transition needs of students with ORS funding attending the school.

You may be getting transport, or part of the cost of transport, to and from school from the MOE. This will stop when you leave school. A big part of your planning

will need to be about how you will get to and from the things you do when you leave school. Contact your local Work and Income (W&I) office for more information about this.



What can I expect schools to provide as part of a transition service or programme?

There will be differences between schools in the type and level of transition support they offer. Ask about these things when you are talking about options for life when you finish school:

1. What transition skills are taught in mainstream classes?

- 2. What transition programmes does the school already have in place?
- 3. What activities outside of the classroom does the school have that will help you to get ready for life once you finish school, like community based experiences or work experience?
- 4. What planning, advice and guidance is given to help make connections to post-school agencies, service providers and further education?

Support Needs



Where do I go to get funding for my support needs?

First you will need an official confirmation of the disability from a specialist health professional. If your disability is due to an accident or medical misadventure, contact Accident Compensation Corporation (ACC) for an assessment of need and help with identifying the providers who

can support you.

The Ministry of Health (MOH) will fund any needs around personal cares and residential supports if your specialist has confirmed that you have a long term disability that has not been caused by an accident or medical misadventure. Contact the Needs Assessment and Service Coordination agency (NASC), which is Disability Support Link (DSL) for the Wellington region. DSL will conduct an assessment and provide you with residential support information. They will help identify the supports you may need.

Address	Phone	Email		
ACC				
79-83 Molesworth Street, Thorndon	0800 222 822	information@acc.co.nz		
Capital Support	Capital Support			
Kenepuru Community Hospital, 10 Wi Neera Drive, Porirua	(04) 230 6400	wellington@coordination.o rg.nz		
Life Unlimited				
5 Bouverie St Lower Hutt	(04) 569 3102	referrals@lifeunlimited.net .nz		

MSD funds community participation programmes for people that have a diagnosed intellectual disability. You will not need an assessment from NASC to

access these. Possible funding for services is available for those who meet either ACC or NASC criteria.

Those who do not meet NASC or ACC criteria can still contact the NASC or ACC for a list of services that can be purchased on a private basis. For assistance with health related costs and travel costs contact the W&I Call Centre, phone 0800 559 009.

If you are recovering from an injury and have been in hospital, talk with the hospital social worker about potential 'short term' assistance.

How do I find a specialist if I am asked for a report about my disability? To find out the best way to get a specialist report, contact one or more of the following people:

- your GP or their practice nurse
- the hospital social worker
- your NASC service coordinator
- your ACC case manager
- Key worker from MOE

Where can I find out about technology to help me to communicate? Contact TalkLink to ask whether their service may be appropriate, visit www.talklink.org.nz or phone (09) 815 3232.

You could also contact Enable on 0800 ENABLE or visit their website <u>www.enable.co.nz</u> for further information. Contact Deaf Aotearoa if you need support with New Zealand sign language at <u>www.deaf.co.nz</u>



Where can I find out more information about my disability, Disabled Peoples Organisations, and other disability support services available?

- your GP
- contact NASC or someone from a service provider agency
- District Councils have information on their websites
- District Health Boards
- Enable NZ, your local Disability Information or Resource Centre
- New Zealand Federation of Disability Information Centres phone 0800 693 342 or visit <u>www.weka.net.nz</u>
- IHC Library for access to their resources, phone 0800 442 442 or visit www.ihc.org.nz
- CCS Disability Action Library, phone 0800 227 2255 or email info@ccsdisabilityaction.org.nz
- Parent to Parent, phone 0508 236 236 or visit www.parent2parent.org.nz
- local libraries and the Citizens Advice Bureau

How do we organise respite for my carer if I have one?

Talk to your NASC service coordinator or ACC case manager (dependant on which is the Funder) about what services are able to provide respite and how much you may qualify for.

Ensure that when you or your family member has been assessed for support that your service coordinator/case manager helps you to develop a plan for using the respite allocation. You will need to keep track of the number of carer relief days you use to ensure you stay within your allocation – you can contact Disability Support Link to check.

Where can I find carers to provide respite care?

- Look at your network of family and friends to help assist
- think about community based activities that can be attended by you/your family member with a disability
- advertise for a student through Student Job Search (SJS), phone 0800 757 562 (listing jobs with SJS is free)
- advertise on Trademe or in your local community newspaper

- contact your local tertiary education providers that have programmes such as Teaching, Human Service or Nursing – they may be able to recommend students who could assist
- discuss your respite allocation with ACC Case Manager or NASC Coordinator



Directory for Services to help arrange Respite

Contact Details			
Address	Website	Phone	Email
CCS Disability Action		•	•
Level 3, 94 Dixon Street Wellington 6011	www.ccsdisability action.org.nz	0800 227 200	info@ccsdisabilityaction. org.nz
Community Connections	5	-	
Level 1, 21-29 Broderick Road, Johnsonville, Wellington	www.ccslt.org.nz	(04) 298 7703	admin@ccslt.org.nz
IDEA Services			
Level 15, 57 Willis Street Wellington 6011	www.ihc.org.nz	(04) 472 2247 or 0800 442 442	
Laura Fergusson Trust			
18 Laura Fergusson Grove, Naenae, Lower Hutt 5011	www.laurafergusson.co.n Z	(04) 567 6024	<u>info@laurafergusson.co.</u> <u>nz</u>
Parent 2 Parent			

28 Bridge Street, Lower Hutt 5011 NZ Care	<u>www.parent2parent.</u> org.nz	(04) 569 9398	wellington@parent2pare nt.org.nz
Level 4, 13-27 Manners Street Wellington 6011	www.healthcarenz.co.nz/ clients-families/disability- support/	(04) 802 0950	feedback@nzcaregroup. co.nz
Hohepa			
29 Pitoitoi Street, Otaihanga, Paraparaumu	www.hohepawellington.c	(04) 297 2102	cm@welly.hohepa.org.nz

Cultural Support

How can I find out about services that are specific to my culture or religion?

Talk with any providers who work with you about what cultural or religious support services they may have to offer or contact The Office of Ethnic Affairs for further information, visit <u>www.ethnicaffairs.govt.nz</u>

What do I do if I need a social or language interpreter?

An interpreter is a person who explains what the meaning of words are, or translates words into your language. If you have difficulty understanding some words or situations then you may want to get an interpreter. This person may be a friend, a family member, an advocate or a professional.

You have the right to have a support person of your choosing with you at any meetings for you. Remember you do not need to go to meetings on your own. Ask the people whom you trust to be a social interpreter. You can talk with the NASC Service Coordinator about getting social support or a personal assistant and it is advisable that where possible, you should have an interpreter independent of the organisation or your support network at meetings to ensure a neutral translation occurs.

Contact Deaf Aotearoa if you need support with New Zealand Sign Language, <u>www.deaf.org.nz/contact/local-offices</u> or for access to Deafblind coordinators, phone the Royal New Zealand Foundation of the Blind on 0800 243 333.

What help can I get if English is my second language?

You can access an interpreter through NTIS New Zealand Translation Services, visit <u>www.ntis.co.nz</u> or phone 03 548 9944. For documents that need translating into English phone 0800 872 675 or visit The Translation Service at <u>www.dia.govt.nz/Services-Translation-Index</u>

Alternatively you can contact Language Line phone 0800 656 656, for more information on Language Line visit The Office of Ethnic Affairs <u>www.ethnicaffairs.govt.nz/story/how-language-line-works</u>

Māori

You can expect that your provider will exercise their powers of governance in a manner that fulfils the intent of the Treaty of Waitangi. Māori, as tangata whenua, have the right to expect that the health and education systems will support their cultural preferences, wellbeing and developmental aspirations.

The Ministry of Health released (August 2012) the action plan, 'Whāia Te Ao Mārama', that can be found on MOH website at: <u>www.health.govt.nz</u>

The aim of 'Whāia Te Ao Mārama: Disability Action Plan 2012 to 2017' is to establish priority areas of action to enable Māori with disabilities to achieve their aspirations, and to reduce barriers that may impede Māori with disabilities and their whānau from gaining better outcomes.

'Whāia Te Ao Mārama' literally translated means pursuing the world of enlightenment. It is an apt title for the document, which outlines a pathway towards supporting Māori with disabilities to achieve overall wellbeing, and bringing both them and our communities into a place of shared understanding and



communities into a place of shared understanding and action.

Culture is an important component of our overall wellbeing, and providing culturally specific action plans such as this recognises the diverse contexts from which we all come, and the unique responses that are required to address the needs of the Māori disabled community.

Priority 1 of the 'Whāia Te Ao Mārama' action plan articulates:

Improved outcomes for Māori disabled:

 Require providers to ensure that personal plans to support Māori disabled are culturally appropriate and specifically identify the individual's cultural needs Provide a range of new and innovative support options for supporting disabled people that offer Māori disabled and their whānau more personalised support arrangements and greater choice and control over the supports they use.



How do I claim a benefit if I need one?

Income Support

Supported Living Payment (SLP)

SLP is assistance for people who have, or are caring for someone with a health condition, injury or disability. You may be able to get the Supported Living Payment if you are;

- Permanently and severely restricted in your ability to work because of a health condition, injury or disability, OR
- Totally blind, OR
- Have a life expectancy of less than two years AND
- Can't regularly work 15 hours or more a week in open employment

You must also be 16 years or older.

The SLP is also available for people who are caring full-time for someone at home who would otherwise need hospital-level or residential care (or equivalent) who is not your husband, wife or partner.

People on Supported Living Payment aren't required to look for work, however, for those looking for work W&I can help you to find employment.

If you get a job it can affect your benefit, however, working part-time will usually allow you to earn more money than being only on a benefit. Talk to someone at W&I about your options. If I get a job, does it affect my benefit?

Disability Allowance

Is there any other assistance with costs relating to a disability? The Disability Allowance is for people who have a disability and need help with everyday tasks or ongoing medical care. It helps with things like regular visits to the doctor or hospital, pharmaceuticals, medical alarms, extra clothing or travel if these arise from your disability.

You can get a Disability Allowance on its own or with a main benefit (like Supported Living Payment). You can apply on behalf of a child if they're aged 18 years or under and financially dependent on you.

Child Disability Allowance

The Child Disability Allowance is paid to the main caregiver of a child or young person with a serious disability to help with the extra care needed for that child.

To be able to get this benefit, you must be;

- A New Zealand citizen or permanent resident, who normally lives here and the main caregiver of a child or
- Have care and control of the child for the time being if there is no main caregiver. Also, the child must:
- Have a serious physical or intellectual disability and
- Be aged under 18 years and
- Need constant care and attention for at least 12 months because of their disability.

You may be able to get both the Disability Allowance and the Child Disability Allowance for the same child, but you can't get this allowance if the child already gets a benefit (except for the Orphan's or the Unsupported Child's Benefit).

Training Incentive Allowance

If you get a Supported Living Payment you can apply for the Training Incentive Allowance to help with things like study fees and textbooks if you want to do some further study or training as part of your move from school to work. The course must tick certain boxes and must be work-related, such as a university, polytechnic or a business course that will give you skills you need for work.

W&I will find someone to speak with you about what you can get. It can be very helpful to take someone who knows about W&I systems with you to your interviews.

If you need help talking with W&I you can choose a friend or family member who

can speak for you, this person would be your nominated (chosen) person and they will have to complete a form to continue.

Your nominated person may be useful especially if you are having difficulty talking about your needs or understanding the forms or information.

ACC

ACC will take funding responsibility from the age of 18 years for those whose loss of earnings is due to injury,

but, you need to wait until you turn 18 before you can find out if you're eligible or not.

Note: In order to get income support from either W&I or ACC you will need an IRD number, if you don't already have one. Contact the Inland Revenue Department to get an IRD number.

Budgeting

Talk with your local Citizens Advice Bureau about what budget advice services are available.





Further Education

Who do I talk to if I want to do tertiary study?

Each Tertiary Provider (like a University or Polytechnic) has a contact person or service for people with disability. Contact the Disability Coordinators at the place that you are interested in going to. They will help to find ways to help you access their campus and they can provide different options to support you.

For more information on student loans and allowances, phone Studylink on 0800 88 99 00 or contact your local Work &

Income office for information on the Training Incentive Allowance (TIA). Talk to your local Workbridge office about training support funding. Some disability agencies, like the Royal New Zealand Foundation of the Blind (RNZFB) can offer support for some impairments at university or polytechnic, so if you are registered with a community agency, you should tell them your plans.

What if I want to study part time?

If you want to study part time, talk with someone at Student Services at your chosen tertiary institution about your options. Studying part-time may affect an allowance you may be receiving from W&I.



Websites worth visiting for further education

www.careers.govt.nz www.studylink.govt.nz www.tec.govt.nz www.literacy.org.nz www.openpolytechnic.ac.nz www.weltec.ac.nz www.whitireia.ac.nz www.vuw.ac.nz www.massey.ac.nz

Employment

Can I get a job before I leave school?

Getting a job while at school is a good way to get work experience and to gain an employment history. You could start with some part-time work after school or on weekends. Sometimes it is also possible to get a job during school hours if it is allowed as part of your school programme and it fits with the school's rules. Planning ahead is the best way to support finding work when you leave school.

How do I start to find a job?

There are many ways to find work. Many young people find their first job through family and friends. You may also consider using an employment agency or a supported employment agency.

Start looking in the papers in the employment section. Also go online and look through the listed jobs on the Trade Me and Seek websites.

For those under 21 years old, you can contact Modern Apprenticeships through the Tertiary Education Commission (TEC) on 0800 601 301 or visit <u>www.modern-apprenticeships.govt.nz</u>

Talk to someone at W&I about being a 'job seeker' and ask if they could suggest some employment or educational options. For a list of support agencies, please refer to the directory in this publication.

Contact Workbridge or Supported Employment services in your region for assistance to find part-time or full-time work. Discuss with them ways to conduct a job search, develop a curriculum vitae (CV) and how to access funding for equipment and support you might need.

What do supported employment agencies do?

Supported employment agencies are there to assist people with disability to find and keep employment in the community. They can help you think about what job you want, write a CV, find a job, support you at job interviews, help you in learning the job, give you on-going job support and organise job coaches if needed.

Supported employment agencies can also help you to make applications for support funds from services and organisations like MSD and Workbridge. For

more info about supported employment, visit The New Zealand Disability Support Network (NZDSN) website – <u>www.nzdsn.org.nz</u> and the Association of Supported Employment in New Zealand (ASENZ) website - <u>www.asenz.org.nz</u>. To find out about the MSD mainstream employment programme visit <u>www.msd.govt.nz/what-we-can-do/disability-services/mainstream</u>

What do I do if I only want to work part-time?

Many jobs are by 'word-of-mouth', think about who you know and can ask or who can spread the word that you are looking for work. Look for opportunities, and remember to have a CV or some information about yourself to leave with employers. You could try looking in the newspaper, online or join Student Job Search (if you are a student). Talk to someone at any employment agencies in your area.

What can I do if I don't get a job or I'm not ready to look yet?You could think about doing more study (see the section above), vocational training, or look at agencies that provide daytime support, or get involved in sports, hobbies or other activities. For a list of support agencies, see the list in this document. Think about volunteering, it can be very enjoyable and fulfilling. **Contact Volunteering** Wellington on (04) 499 4570 or visit

www.volunteerwellington.nz

Who can help me find out what kind of jobs I might be able to do?



Talk to your teachers or career guidance counsellor at school or your key worker at Work & Income. There are also people who can help at Careers New Zealand and they are able to assist with employment advice: 0800 222 733.

Do employers have the right not to hire me just because I have a disability?

No. The law (Human Rights Act) states that employers are not allowed to not choose you because you have a disability. Some employers may want to know if your disability might be a health and safety risk to you or others, like driving a forklift truck with epilepsy. It is a good idea to plan how you will deal with questions about your disability before you talk to employers so you know what, if anything, you want to say.

Supported Employment Directory

Contact Details				
Address	Website	Phone	Email	
Emerge Supported Empl	oyment Trust	·		
Level 3, 203-209 Willis Street Wellington, 6011	www.emergetrust.org.nz	04 384 7456	enquiries@emergetrust.org.nz	
CCS Disability Action				
Level 3, 94 Dixon Street Wellington, 6011	www.ccsdisabilityaction.org .nz	0800 227 200	info@ccsdisabilityaction.org.nz	
Ace Employment				
Level 1, James Smith Cnr, 65 Cuba St, Te Aro Wellington, 6011	www.wgtnaftercare.org.nz	(04) 382 7302	manager@wgtnaftercare.org.nz	

Deaf Aotearoa			
Level 2, 330 High Street,	www.deaf.org.nz	021 545 288	shannon.krogmann@deaf.co.nz
Lower Hutt, 5010			
Workbridge			
Level 2, 330 High Street,	www.workbridge.co.nz	(04) 913 6400	kerryd@workbridge.co.nz
Lower Hutt, 5010			

IDEA Services			-
Level 15, 57 Willis Street Wellington, 6011	www.ihc.org.nz	(04) 472 2247 or 0800 442 442	
		•	
The Blind Foundation			
121 Adelaide Road, Newtown Wellington, 6021	www.blindfoundation. org.nz	0800 243 333	generalenquiries@blindfoundation .org.nz
Worklink			
Level 1, 20 Daly Street, Hutt Central, Lower Hutt, 5010	www.emergeaotearoa.or g.nz/our- services/education- employment-support/	(04) 570 5354	info@emergeaotearoa.org.nz
Workmates	L	L	
Level 4, Suite 404 North City Plaza 2 Titahi Bay Rd Porirua 5022	www.workmates.co.nz	(04) 2377 141	susan.christian@workmates.co.nz
Workwise Employment A	Agency		
181 Thorndon Quay, Pipitea, Wellington	www.workwise.org.nz	(04) 474 0643	info@workwise.org.nz

Vocational Services

What can I do during the day if I don't want to continue my education or be at work?

You may be able to go a Vocational Service during the day. At a Vocational Service you will be asked what things you like to do and what your dreams and goals are for the future. The service will then work with you to help you with your dreams and goals. Talk to your transition worker about what to do to go to a vocational service.

What will I be doing during the day at a Vocational Service?

This depends on what you would like to do; each service provides different experiences. Most places will help you develop a personal plan. You decide what activities you will be doing and these activities could be with a group. The activities may include:

- Continuing to build life skills
- Building and growing relationships
- Working on your confidence and self-esteem
- Focussing on your health and fitness
- Working on your employment skills
- Working on your literacy and numeracy skills
- Doing voluntary work in the community

There are some services that will offer a one-to-one service that is based on the ideas of Enabling Good Lives.

Your transition worker will work with you to find the right vocational service.

Do I have to go to one of these services full time?

No, you can choose to attend a Vocational Service from half a day to five full days. Vocational Services are Monday – Friday, and usually from 9am – 3pm.

Can I choose to go to more than one service?

Yes you can. Your Transition Service Provider will discuss this option with you.

Do I have to pay?

You don't have to pay to go to vocational services but there will probably be costs to do some activities such as trips out to the movies. You will need to pay for this

yourself. There are differences in how the service gets paid and it changes depending on service you choose to use.

If the service is paid for by the Ministry of Social Development, then you can go to the vocational services using this money.

Some providers have a 'fee for service'. You should talk about ways of paying with the providers that you are interested in.

Vocational Services Directory

Contact Details			
Address	Website	Phone	Email
IHC/Idea Services			
Level 15, 57 Willis Street Wellington, 6011	www.ihc.org.nz	(04) 472 2247 or 0800 442 442	
ACE Employment			
Level 1, James Smith Cnr, 65 Cuba St, Te Aro Wellington, 6011	www.wgtnaftercare.org.nz	(04) 382 7302	manager@wgtnaftercare.org.nz
Hutt Valley Disabled Res	ources Trust (HVDRT)		
60 Woburn Road, Lower Hutt, 5010	www.hvdrt.org.nz	(04) 569 3091	info@hvdrt.org.nz
Laura Fergusson Trust	-		
18 Laura Fergusson Grove, Naenae, Lower Hutt, 5011	www.laurafergusson.co.nz	(04) 567 6024	info@laurafergusson.co.nz

Contact Details				
Address	Website	Phone	Email	
Thumbs Up				
5 Elizabeth Street, Lower Hutt, 5012	www.thumbsuptrust.org.nz	(04) 586 8069	manager@thumbsuptrust.org.nz	
MASH Trust – Living Pl	us			
11 Dudley Street, Lower Hutt	www.mashtrust.org.nz	(04) 974 8549	gsewell@mashtrust.org.nz	
Pablo's Art Studio				
189 Vivian Street, Wellington, 6011	www.pablosart.org.nz	(04) 385 7602	pablos@pablosart.org.nz	
Vincent's Art Workshop)			
142 Willis Street, Wellington, 6011	www.vincents.co.nz	(04) 499 1030	vincentsartworkshop@xtra.co.nz	
NZCare				
Level 4, 13-27 Manners Street, Wellington	www.healthcarenz.co.nz	(04) 802 0950 or 0800 227 348	feedback@nzcaregroup.co.nz	
Whitford Brown				
Cnr Kapit Cres & Mana Ave, Titahi Bay, Porirua		(04) 236 8944	whitfordbrown@xtra.co.nz	

Housing and Living Arrangements

You may choose to live at home with your family/whānau when you leave school. While living at home you can still get some help with money from Work & Income. When you are ready to leave home there are a lot of options.

How do I find a place to rent or buy?

Contact Work & Income on 0800 687 775 or visit their website <u>www.workandincome.govt.nz</u> to see if you can get help from them to find rental homes. You can go to services such as an Occupational Therapists (OT) who can look at housing changes through their Housing Solutions service by getting a GP referral to community health.

It can be hard to get good housing which will be able to suit your needs.

Work and Income New Zealand (W&I) has to:

- Confirm a person/family's allowance for social housing
- Work out their need for social housing
- · Work out how soon that person needs social housing
- Work out their housing needs such as wheelchair ramps, etc.

W&I also find out whether a person/family is allowed to get Income Related Rent (available if you don't have an income or earn below a certain amount). You do not have to be getting a benefit to be able to get social housing or Income Related Rent.

If you do need social housing assistance you will be referred to a social housing provider like Housing New Zealand Corporation (HNZC) or a Community Housing Provider (CHP)

Contact Work & Income, your local council, or 'community housing provider' for help. You could also contact the Disabled Person's Assembly (DPA) to ask about other people who may be looking for flatmates.

Ministry of Social Development can advise if you can get social housing.

How do I make modifications to my house or flat to make it more accessible or usable for me?

Get a referral through your doctor for occupational therapy help to support you in looking into possible homes that meet your needs. You can also contact Enable and your Needs Assessment Service Coordination (NASC) worker about referral options to an occupational therapist for changing your home.

You can get a home alarm for your protection and safety. If something happens

to you, like if you fall, feel unwell, or you feel like you are in danger and you ring the alarm you will be connected to St. Johns Ambulance service. They will check you are ok and only send an ambulance if you need one. They may also tell your carer or a whānau/family member.

How do I find support to help me live in my own place?

If you need support then you may be able to use a supported living service or Choices in Community Living may be able to help for you. You will need to contact your NASC or ACC coordinator, or a supported living service. For a list of support agencies, please look at the list in this resource.

Where do I go to get emergency housing?

- Work and Income
- NASC or ACC around potential 'Short Term Residential' options suitable for the situation or need
- Citizens Advice Bureau



Moving Out of Home Checklist

Contact your local NASC or ACC when you start to consider leaving home to discuss options for support in the community (do this as early as possible as processes can take some time).	Support Needs	Page 15
Consider where you are going to live in relation to your transport needs, e.g. availability of Total Mobility Taxis, public transport services such as buses, getting to and from work.		
Consider if you are going to live alone or with others and who they may be.		
Contact the local NASC agency to discuss support for finding flatmates.	Support Needs	Page 15
Contact the local NASC agency to discuss support and advice on gaining good community access.	Support Needs	Page 15
If you think you might need 24hr support talk to your local NASC or ACC about disability residential options and how you may transition out of home.	Support Needs	Page 15
Consider what you are going to do during the day? (Work, leisure, education, social options etc.)	Introduction Transition Process	Page 3 Page 7
Consider options for increasing your self- help skills both prior to and after you move out (learning is a life time process).		
Contact W&I, disability support service providers, or real estate agents around finding an accessible home.	Housing and Living Arrangements	Page 38
Contact W&I around "income related rentals" if you are unable to work.	Housing and Living Arrangements	Page 38
Talk with W&I to ensure that you have all the benefits you are eligible for, for	Income Support	Page 24

example, accommodation allowance, disability allowance, special benefit, etc.		
Contact your GP, NASC, or ACC, around specialist input for modifications to existing homes to make them accessible.	Housing and Living Arrangements	Page 38
Consider who are the natural networks such as, family, friends, neighbours who can help support you to live as independently as possible.	Transition Process	Page 7
Consider your own budgeting skills and look at getting support with this if you have the need.		
Consider a 0900 toll bar on phone to avoid unnecessary costs on your telephone bill.		
Talk to W&I, your local NASC or GP about all the options for Home Alone alarms as there are many different options and prices.	Housing and Living Arrangements	Page 38
If you are a teenager or young adult still at home, have you and your parents considered your ability and confidence to be at home alone? You may like to start trying this in a planned way (we acknowledge that this may not be appropriate for everyone).	Transition Process	Page 7
Have you done any planning for your future that sets clear goals for where you want to be, and breaking them down into smaller steps or goals?	Transition Process	Page 8
Think about how you get around your own community now and how you will in the future. You may need support to develop new skills to access public transport, or obtain a drivers licence.	The school's role in supporting students into post-school options	Page 13
Have you had an opportunity for work skills development and to gain work place experiences?	Transition Process	Page 8
	The school's role in	Page 13
		4

	supporting students into post-school options	
	Employment	Page 29
Consider your numeracy and literacy skills, what support and on-going education you will need	Further Education	Page 28
	Vocational Services	Page 34
Identify key people for areas you may need support with. For example, filling in forms, legal documentation and disclosure of your personal information	Legal / Guardianship Information	Page 48
Have you talked to the school's career or guidance counsellor about developing a career plan? Does your IEP have these	Transition Process	Page 8
goals?	The school's role in supporting students into post-school options	Page 13
Consider your skills that will help assist living as independently as possible, e.g., cooking, housework, budgeting etc. Are these goals in your IEP?	Transition Process	Page 7
Don't be afraid to take a risk in trying new things, it is okay to make mistakes, it is how everyone learns		
Think of ways you can keep in contact with the friends you have at school when you leave		
Look at joining sports groups, clubs, activity groups, church or youth groups which will give you lots to do after you leave school	Recreation and Leisure	Page 44
Do you have an IRD number? Get one.		Page 24

	Income Support	
Do have an 18+ card? Get one.		
Are you developing skills that will help you maintain your safety with adult relationships?		

Recreation and Leisure

How do I find out what things are in the community that I might want to take part in?

Visit your local Council website to see what they have in the way of activities and events.

Wellington City	www.wellington.govt.nz
Hutt City	www.huttcity.govt.nz
Porirua City	www.pcc.govt.nz
Upper Hutt City	www.upperhuttcity.com
Kapiti Coast District	www.kapiticoast.govt.nz
South Wairarapa District	www.swdc.govt.nz
Carterton District	www.cartertondc.co.nz
Tararua District (part)	www.tararuadc.govt.nz
Masterton District	www.mstn.govt.nz

My access to local clubs and activities is limited due to my disability. How can I remove the barriers?

Contact the Halberg Trust Sport Opportunity Adviser, by visiting <u>www.halbergallsports.co.nz</u>. The advisor will help you into a sport or physical activity in your region.

The Sport Opportunity Adviser may also be able to help get funding for people under 20 years old to help cover the 'extra' costs needed to do an activity with your peers. If you are looking for daytime support, contact MSD at <u>www.msd.govt.nz</u>

Contact Sport Wellington for advice and access to local sport opportunities if you have a physical disability on (04) 380 2070 or visit <u>www.sportwellington.org.nz/inclusive-sport</u>

Contact Special Olympics for advice and access to local sport opportunities if you have an intellectual or learning disability on (04) 560 0360 or visit www.specialolympics.org.nz

What are some ideas to help access social activities?

- local A-Z directory
- CCS Disability Action
- IDEA Services
- Sport Wellington
- Special Olympics <u>wellington@specialolympics.org.nz</u>
- StarJam (04) 212 4971 (Wellington StarPod)
- Citizens Advice Bureau
- Local council for information on what is in your area
- Recreation centres and holiday programmes
- Cultural groups and community centre or local Marae
- FUSE social group <u>fusewellington@gmail.com</u>
- Local youth and church groups



Advocacy

Advocacy is where you are helped by another person to say what you want, or to do what you want. Often advocacy is used when someone is unhappy about something and wants to make a complaint or get something changed. You can also advocate for yourself.

Who can I contact if I want an advocate?

You can use a friend, family member or other person to help you with advocacy, or you can use one of the following professional advocacy services:

- Health and Disability Advocacy service phone 0800 555 050 or email advocacy@hdc.org.nz
- IHC Advocacy Service, phone 0800 442 442 or email <u>advocacy@ihc.org.nz</u>
- The Personal Advocacy Trust, phone (04) 385 9175 or email advocacy@patrust.org.nz around advocacy for people with Intellectual Disabilities
- People First NZ Ngā Tangata Tuatahi, phone 0800 20 60 70
- The Disabled Persons' Assembly (DPA), phone/(TeleType) TTY (04) 801 9100
- Parent 2 Parent, phone 04 569 9398
- CCS Disability Action, phone 0800 227 2255 or 04-384 5677 or email wellington.admin@ccsdisabilityaction.org.nz
- Citizens Advice Bureau for assistance on advocacy advice Contact the Strengthening Families coordinator in your local area if you require support around an 'interagency approach' for children under 17 years old

What do I do if I don't like something a service provider is doing?

All services should have a complaints procedure and the service provider should tell you about this. If you do not know how to make a complaint, ask the service for a copy.

First you should discuss your concern/complaint with the manager of the service. Remember you can take a support person along when you do this. If the concern/complaint is not sorted out ask about the complaints process of that service. It is a good idea at this point to put it into writing.

If the issue is not sorted out with the provider, contact the funder of the service. This may be ACC, the local NASC service or MSD. They can help you to look at other service options and give you ideas about further action. If you cannot sort your issue out with the service provider, contact the Health and Disability Advocacy service on 0800 555 050 for advice and assistance. You can also make a complaint about Ministry of Health Disability Support Services or the disability support services funded by them by calling 0800 373 664 or email on <u>dsdcomplaints@moh.govt.nz</u>

Who can provide long-term advocacy for me for when my parents or family aren't able to?

You can talk about this issue with your Local Citizens Advice Bureau, community law society or IHC Advocacy Service. You can also contact the Health and Disability Advocacy service on 0800 555 050 or for advocacy for people with intellectual disabilities, contact The Personal Advocacy Trust on (04) 385 9175 or email <u>advocacy@patrust.org.nz</u>





Legal / Guardianship Information

Your whānau / caregivers may think that they can keep on making legal decisions for you once you leave school – this isn't right. When you turn eighteen you become legally responsible for your own decisions.

If you feel that you need helping making decisions you can have someone else make decisions with you or for you. This can be your whānau, caregiver or a guardian of your choice. You do this by giving the person something called an enduring power of attorney.

Another thing you could do is appoint a welfare guardian or a property manager who will help you with future decisions. This is done through the Family Court.

How does the Family Court decide what to do?

The Family Court makes decisions through the Protection of Personal and Property Rights Act 1988 (the PPPR Act). When decisions are made under the PPPR Act, the Family Court must protect and promote your property rights as the individual. In any case, the Court's two key goals are:

 to not to get in the way too much with the person's life to let the person use and develop whatever capacity they do have, as much as possible

What if I need more information or advice on legal aspects and guardianship?

If you would like more information about the Protection of Personal and Property Rights Act 1988 there is a booklet called 'The Protection of Personal and Property Rights Act 1988' that you can get from your local Family Court.

Your local Family Court can also give you more information on the act, or you can get legal advice from a lawyer (Family Court staff cannot give you legal advice).

Citizens Advice Bureau offices can give you free information, support and advice about the Protection of Personal and Property Rights Act. The Citizens Advice Bureau offices in the Wellington are listed in the Useful Websites Directory of this resource. You can also contact advocacy organisations to help you. Advocacy organisations are also listed in the Useful Websites Directory of this publication.

IHC has a large amount of information on intellectual disability, including legal and ethical issues. CCS Disability Action Information Service can give you information about all aspects of disability.



If I am having difficulty coping with my disability, who can I talk to?

Miscellaneous

If you are finding it hard to cope with your disability, talk to your school's Guidance Counsellor or with your local NASC service for further options.

If you are dealing with change, loss or grief and finding it hard you can phone Skylight on 0800 299 100 or visit their website <u>www.skylight.org.nz</u>

You can also talk to your service provider or a hospital social worker. There are counsellors in your

area and they are listed in the Yellow Pages directory. You can also contact your GP for a referral to counselling–your first six sessions are free.

Who can I talk to if I want to find out more about my sexuality and about relationships?

If you find it hard to talk about your questions with a family member or close friend you trust, contact Family Planning for information and support. The whānau coordinators at CCS Action Disability and IDEA Services can give you information to help. You could also phone Relationship Services on 0800 735 283 or Youthline on 0800 37 66 33.

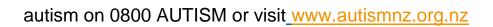
Where can I find help if some of my behaviours seem strange to others, or are misunderstood, or others see them as challenging?

If you are already involved with IDEA Services you can be referred through to their Behavioural Support Team or contact Explore services on 0800 275 174.

Your GP, service coordinator, or case manager should also be able to talk with you about your options. Think about talking with your GP about whether your behaviour may have anything to do with any mental health issues. GPs can refer you to a number of Mental Health services. The side effects of some medications can change behaviour; talk about this with your GP or Specialist.

If you are a parent or a full-time carer of a person with a disability, contact NASC to discuss accessing possible respite options if you consider this a need. Work & Income will work out an agent (a friend or family member) who can work on your behalf and this may be helpful to start off with, if you are having difficulty communicating your needs.

Contact Autism New Zealand around information and support for people with





Useful Websites Directory

The following organisations provide information and support for those with a disability.

Advocacy

Contact Details			
Address	Website	Phone	Email
CCS Disability Action			
Level 3, 94 Dixon Street Wellington, 6011	www.ccsdisabilityaction. org.nz	0800 227 2255	info@ ccsdisabilityaction.org.nz
Disabled Persons Asse	mbly NZ		
Level 4, Century City Tower, 173 Victoria St Wellington, 6011	www.dpa.org.nz	04 801 9100	<u>gen@dpa.org.nz</u>
Family Services			
Bowen State Building Bowen Street Wellington	<u>www.familyservices.gov</u> <u>t.nz</u>	04 916 3300	Information @familyservices.govt.nz

Website	Phone	Email
<u>www.ihc.org.nz</u>	0800 442 442	advocacy@ihc.org.nz
<u>www.parent2parent.</u> org.nz	0508 236 236	
<u>www.parentandfamily.</u> org.nz	09 636 0351	
	www.ihc.org.nz www.parent2parent. org.nz	www.ihc.org.nz 0800 442 442 www.parent2parent. 0508 236 236 org.nz 0508 236 236

Contact Details			
Address	Website	Phone	Email
People First			
Level 4 Century City Tower 173-175 Victoria Street Wellington 61416141	www.peoplefirst.org.nz	0800 20 60 70 027 512 1226	mail@peoplefirst.org.nz
Vaka Tautua			
2a Raiha Street, Elsdon, Porirua 5022	www.vakatautua.co.nz	(04) 237 1096	info@vakatautua.co.nz

Citizens Advice Bureau

Contact Details	Contact Details				
Address	Website	Phone	Email		
Wellington Central	•				
65 Victoria Street, Te Aro, Wellington	www.cab.org.nz	(04) 382 8759	wellingtoncentral@cab. org.nz		
Wellington West					
7 Beauchamp Street, Karori, Wellington	www.cab.org.nz	(04) 472 2466	karori@cab.org.nz		
Wellington East					
56-58 Bay Road, Kilbirnie, Wellington	www.cab.org.nz	(04) 387 3573	kilbirnie@cab.org.nz		
Newtown					
Cnr of Rintoul and Colombo Street, Newtown, Wellington	www.cab.org.nz	(04) 389 3813	newtown@cab.org.nz		

Address	Website	Phone	Email
Johnsonville			
1 Frankmoore Avenue, Johnsonville, Wellington	www.cab.org.nz	(04) 478 5698	johnsonville@cab.org.nz
Lower Hutt			
1 Knights Road, Lower Hutt	www.cab.org.nz	(04) 566 6039	lowerhutt@cab.org.nz
Upper Hutt			
2 Sinclair Street, Upper Hutt	www.cab.org.nz	(04) 528 9040	upperhutt@cab.org.nz
Petone			
6 Britannia Street, Petone, Lower Hutt	www.cab.org.nz	(04) 568 8877	petone@cab.org.nz

Contact Details			
Address	Website	Phone	Email
Porirua		· ·	
2 nd Floor, Pember House, 16 Hagley Street, Porirua	www.cab.org.nz	(04) 237 8846	porirua@cab.org.nz
Kapiti			
1 st Floor, Coastlands Shoppingtown, Paraparaumu	www.cab.org.nz	(04) 298 4944	kapiti@cab.org.nz
Wairarapa			
43 Perry Street, Masterton	www.cab.org.nz	(06) 377 0078	wairarapa@cab.org.nz
Otaki			
65a Main Street, Otaki	www.cab.org.nz	(06) 364 8664	otaki@cab.org.nz

Careers

Contact Details			
Address	Website	Phone	Email
Careers			
Level 3, 22-28 Willeston Street, Te Aro, Wellington	www.careers.govt.nz	0800 222 733	<u>careers@careers.govt.n</u> <u>Z</u>
Department of Labour -	My First Job: Info about	young workers	
Ministry of Business, Innovation & Employment PO Box 3705 Wellington	www.dol.govt.nz/infozon e/myfirstjob/index.asp	04 915 4400	workplacecontactcentre @mbie.govt.nz
The Tertiary Education	Commission - Modern A	pprenticeships	
Level 10 44 The Terrace Wellington 6141	www.tec.govt.nz	0800 601 301	servicecentre@tec.govt. nz

Disability Groups and Support Agencies

Contact Details				
Address	Website	Phone	Email	
Association of Blind Citize	ns of New Zealand			
Ground Floor, 113 Adelaide Road, Wellington	www.abcnz.org.nz	0800 222 694	enquiries@abcnz.org.nz	
Autism NZ	• •			
20 Sydney Street, Petone, Lower Hutt	www.autism.org.nz	(04) 803 3504	info@autism.org.nz	
Autism NZ Wairarapa/Uppe	er Hutt			
Wairarapa Community Centre, 41 Perry Street, Masterton	www.autism.org.nz	(06) 929 7004	wairarapa@autismnz.or g.nz	
Barrier Free New Zealand				
PO Box 36 320 Merivale Christchurch 8146	<u>www.barrierfreenz.or</u> <u>g.nz</u>	04 915 5848	office@barrierfreenz.org .nz	

Contact Details			
Address	Website	Phone	Email
Be Accessible	·		•
Level 5 350 Queen Street Auckland New Zealand	www.beaccessible.or g.nz	0800 Be in touch (234 686)	info@beaccessible.org.n Z
The Blind Foundation			
121 Adelaide Road, Newtown Wellington, 6021	www.blindfoundation. org.nz	0800 243 333	generalenquiries@blindf oundation.org.nz
Capital Support			
Kenepuru Community Hospital, 10 Wi Neera Drive, Porirua	www.ccdhb.org.nz	(04) 230 6400	wellington@coordination .org.nz
Carers NZ			
PO Box 47385, Ponsonby, Auckland 1144	www.carers.net.nz	0800 777 797	centre@carers.net.nz

Contact Details			
Address	Website	Phone	email
Cloud 9 Children's Founda	tion		
PO Box 51176 Tawa 5249	www.withyoueveryste poftheway.com	04 232 4795	admin@cloud9foundatio n.co.nz
Complex Careers Group			
PO BOX 334-073 Sunnynook Auckland 0743	www.complexcaregro up. org.nz	0800 852 693	
Deaf Aotearoa	I		L
Level 3, Aviation House, 12 Johnston Street, Wellington	www.deaf.co.nz	0800 329 322	national@deaf.org.nz
Enable New Zealand			
60 Malden Street Palmerston North 4442	www.enable.co.nz	06 353 5800	enable@enable.co.nz
Epilepsy NZ	-		
Epilepsy House 6 Vialou Street Hamilton Hamilton	www.epilepsy.org.nz	0800 20 21 22	national@epilepsy.org.n Z

Contact Deatil	Contact Deatil			
Address	Website	Phone	email	
Mental Health		•	•	
Units 109-110, Zone 23, 23 Edwin St, Mt Eden 1024	www.mentalhealth.or g.nz	(09) 623 4810	info@mentalhealth.org. nz	
Multiple Sclerosis				
314 Worcester Street, Linwood, Christchurch	www.msnz.org.nz	(04) 499 4677	info@msnz.org.nz	
National Federation for	the Deaf			
11 York Street, Parnell, Auckland	www.nfd.org.nz	0800 867 446	enquiries@nfd.org.nz	
New Zealand Federation	n of Disability Information	n Centres		
PO Box 1091 Invercargill	www.nzfdic.org.nz	03 214 5000	admin@nzfdic.org.nz	
What Everyone Keeps Asking (about disability) - WEKA				
Enable New Zealand 69 Malden Street Palmerston North 4442	www.weka.net.nz	(06) 353 5810 0800 17 1981	info@enable.co.nz	

Education / Curriculum

Contact Details				
Address	Website	Phone	Email	
Massey University Well	ington			
Wallace Street, Mount Cook, Wellington 6021	www.massey.ac.nz	(04) 801 5799	contact@massey.ac.nz	
Ministry of Education -	Youth Guarantee Scheme	9		
Level 3 (Reception) 45-47 Pipitea Street Thorndon Wellington	www.minedu.govt.nz/NZ Education/EducationPoli cies/Schools/Initiatives/ YouthApprenticeships.a spx	04 463 8000		
NZ Institute of Technolo	ogy and Polytechnics			
NZ ITP PO Box 10087 Wellington	www.nzitp.ac.nz	04 815 8175	info@nzitp.ac.nz	
NZQA				
Level 13 125 The Terrace Wellington 6011	www.nzqa.govt.nz	0800 697 296 04 463 3000		

On an Dalatashuis			
Open Polytechnic			
3 Cleary Street Lower Hutt 5011 New Zealand	www.openpolytechnic.a c.nz	0508 650 200	customerservices@ope npolytechnic.ac.nz
Person-Centred Plannin	ng Education Site		
Cornell University School of Industrial and Labour Relations Ithaca New York, 14853-3901	www.edi.cornell.edu	607-255-7727 (Voice)	cjb39@cornell.edu
Secondary Tertiary Alig	nment Resource	•	-
Level 3 45-47 Pipitea Street Thorndon Wellington	www.minedu.govt.nz	(04) 463 8000	
South Pacific Education	nal Courses		-
1289 Ada Street, Hastings	www.spec.org.nz	06 877 7410	info@spec.org.nz
Study Link		·	
195 Willis Street, Te Aro Wellington	www.studylink.govt.nz	0800 88 99 00	

Contact Details	Contact Details				
Address	Website	Phone	Email		
Te Wananga o Aotea	roa				
Dependent on your location	www.twoa.ac.nz	0800 355 553	info@twoa.ac.nz		
The Correspondence	School				
Te Aho o Te Kura Pou					
11 Portland Cres, Thorndon, Wellington	www.correspondence. school.nz	0800 65 99 88	info@tekura.school.nz		
The Tertiary Education	on Commission				
Level 10 44 The Terrace Wellington 6141	www.tec.govt.nz	0800 601 301	servicecentre@tec.govt. nz		

Contact Details				
Address	Website	Phone	Email	
Victoria University of W	lington		•	
Kelburn, Pipitea & Ghuznee Campuses	www.vuw.ac.nz	(04) 472 1000	info@vuw.ac.nz	
WelTec (Wellington Inst	titute of Technology)			
21 Kensington Avenue,	www.weltec.ac.nz	(04) 920 2400	information@weltec.ac.	
Petone,			<u>nz</u>	
Lower Hutt				
Whitireia				
3 Wi Neera Drive,	www.whitireia.ac.nz	(04) 237 3100		
Porirua				

General Information

Contact Details	Contact Details				
Address	Website	Phone	Email		
Halberg Trust	•	•			
Level 5 James & Wells Building 56 Cawley St, Ellerslie, Auckland	www.halberg.co.nz	09 579 9931 0800 HALBERG	office@halberg.co.nz		
New Zealand Sign Lang	uage				
45 – 47 Pipitea Street Thorndon Wellington	www.tki.org.nz	0800 858 525	help@tki.org.nz		
Family Planning	Family Planning				
Level 6, Southmark House, 203-209 Willis Street, Wellington	<u>www.familyplanning.</u> org.nz	(04) 384 4349	national@familyplannin g.org.nz		

Contact Details			
Address	Website	Phone	Email
Outward Bound	1	1	
3 Queens Wharf Wellington 6011	www.outwardbound.co. nz	0800 688 927	info@outwardbound.co. nz
Spirit of Adventure			
Princes Wharf Corner Quay and Hobson Streets Auckland 1010	www.spiritofadventure. org.nz	09-373 2060	<u>info@</u> <u>spiritofadventure.org.nz</u>
Sport Wellington			
Level 1, 223 Thorndon Quay, Thorndon, Wellington	www.sportwellington.org	(04) 380 2070	info@sportwellington.or g.nz

Contact Details				
Address	Website	Phone	Email	
TalkLink				
Level 3, 187 Willis Street, Wellington	www.talklink.org.nz	(04) 389 4956	wellington@talklink.org. nz	
Translation Services				
10 Mulgrave Street Wellington	www.dia.govt.nz/ Translation-Service	0800 872 675	translate@dia.govt.nz	
Volunteer Wellington				
Level 7, 186 Willis Street, Wellington	www.volunteerwellingto n.nz	(04) 499 4570	info@volunteerwellingto n.nz	

Government Agencies

Contact Details					
Address	Website	Phone	Email		
Accident Compensation Corporation					
ACC PO Box 242 Wellington 6140	www.acc.co.nz	04 816 7400	information@acc.co.nz		
Child, Youth and Family					
Dependent on your location	www.cyf.govt.nz	0508 326 459	webinfo@cyf.govt.nz		
Health and Disability Commission					
Level 10, Tower Centre, 45 Queen St, Auckland 1010	www.hdc.org.nz	0800 11 22 33	hdc@hdc.org.nz		
Housing New Zealand					
Dependent on your location	www.hnzc.co.nz	0800 801 601			
Human Rights Commission					
Level 3, 21 Queen Street, Auckland	www.hrc.co.nz	0800 496 877	infoline@hrc.co.nz		

Contact Details				
Address	Website	Phone	email	
Ministry of Business, Ir	novation and Employm	ent		
33 Bowen Street Wellington 6011	www.mbie.govt.nz	04 901 1499	info@mbie.govt.nz	
Ministry of Education -	MOE			
Level 3 45 – 47 Pipitea Street Thorndon, Wellington	www.minedu.govt.nz	04 463 8000	info@minedu.govt.nz	
Ministry of Health - MO	H			
133 Molesworth Street Thorndon, Wellington 6011	www.health.govt.nz	0800 855 066	info@health.govt.nz	
Ministry of Māori Devel Te Puni Kōkiri	opment			
143 Lambton Quay, Wellington	www.tpk.govt.nz	04 819 6000	info@tpk.govt.nz	
Ministry of Pacific Island Affairs				
Level 2 ASB Building 101 – 103 The Terrace Wellington 6011	www.mpia.govt.nz	04 473 4493	contact@mpia.govt.nz	

Contact Details	Contact Details				
Address	Website	Phone	Email		
Ministry of Social Devel	opment - MSD				
Bowen State Building Bowen Street Wellington 6011	www.msd.govt.nz	(04) 916 3300			
New Zealand Transport	Agency				
Dependent on your location	www.nzta.govt.nz	(04) 894 5400	info@nzta.govt.nz		
Ministry of Youth Devel	opment				
Level 7, Bowen State Building, Bowen Street, Wellington	www.myd.govt.nz	(04) 916 3300	mydinfo@myd.govt.nz		
Office for Disability Issu	les	·			
MSD Level 6, Bowen State Building, Bowen Street Wellington	www.odi.govt.nz	(04) 916 3300	odi@msd.govt.nz		
Office of Ethnic Affairs					
46 Waring Taylor Street Wellington	www.ethnicaffairs.govt.n	(04) 494 0546	ethnic.affairs@dia.govt. nz		

Contact Details					
Address	Website	Phone	Email		
Office of the Privacy Co	Office of the Privacy Commissioner				
PO Box 10 – 094	www.privacy.org.nz	0800 803 909	enquiries@privacy.org.n		
The Terrace			Z		
Wellington					
6143					

Income / Work Experience

Contact Details				
Address	Website	Phone	Email	
Advisors for Supported	Employment in New Zea	aland - ASENZ		
Level 7/86-90 Lambton Quay. Wellington 6011	www.asenz.org.nz	(04) 473 4678	info@nzdsn.org.nz	
Sorted	-			
n/a	www.sorted.org.nz	0508 767 848		
Student Job Search				
n/a	www.sjs.co.nz	0800 757 562	student@sjs.co.nz	
Work and Income - W&I				
Dependent on your location	www.workandincome. govt.nz	0800 559 009		

Wellington Libraries

Contact Details				
Address	Website	Phone	Email	
Brooklyn		•		
Cnr Harrison & Cleveland Streets, Brooklyn.	www.wcl.govt.nz	(04) 384 6814	enquiries@wcl.govt.nz	
Central				
65 Victoria Street, Te Aro, Wellington City	www.wcl.govt.nz	(04) 801 4040	enquiries@wcl.govt.nz	
Cummings Park (Ngaio)				
1a Ottawa Road, Ngaio	www.wcl.govt.nz	(04) 479 2344	enquiries@wcl.govt.nz	
Island Bay				
167 The Parade, Island Bay	www.wcl.govt.nz	(04) 383 7216	enquiries@wcl.govt.nz	

Contact Details				
Address	Website	Phone	Email	
Johnsonville				
5 Broderick Road, Johnsonville	www.wcl.govt.nz	(04) 477 6151	enquiries@wcl.govt.nz	
Karori				
247 Karori Road, Karori	www.wcl.govt.nz	(04) 476 8413	enquiries@wcl.govt.nz	
Khandallah				
8 Ganges Road, Khandallah	www.wcl.govt.nz	(04) 479 7535	enquiries@wcl.govt.nz	
Mervyn Kemp (Tawa)				
158 Main Road, Cnr Cambridge St & Main Road, Tawa	www.wcl.govt.nz	(04) 232 1690	<u>enquiries@wcl.govt.nz</u>	
Miramar				
68 Miramar Avenue, Miramar	www.wcl.govt.nz	(04) 388 8005	enquiries@wcl.govt.nz	

Contact Details					
Address	Website	Phone	Email		
Newtown		•	•		
13 Constable Street, Newtown	www.wcl.govt.nz	(04) 389 2830	enquiries@wcl.govt.nz		
Ruth Gotlieb (Kilbirnie)					
101 Kilbirnie Crescent, Kilbirnie	www.wcl.govt.nz	(04) 387 1480	enquiries@wcl.govt.nz		
Wadestown	Wadestown				
Cnr of Moorehouse Street and Lennel Road, Wadestown	www.wcl.govt.nz	(04) 472 5211	enquiries@wcl.govt.nz		

Porirua Libraries

Contact Details				
Address	Website	Phone	Email	
Canons Creek				
18 Warspite Avenue, Canons Creek, Porirua	<u>www.porirualibrary.org.n</u> <u>Z</u>	(04) 237 8354	<u>ccreeklibrary@pcc.govt.</u> <u>nz</u>	
Pukerua Bay				
6a Wairaka Road, Pukerua Bay	www.porirualibrary.org.n	(04) 239 9587	ndunne@pcc.govt.nz	
Titahi Bay				
Shopping Centre, 26 Whitehouse Road, Titahi Bay	www.porirualibrary.org.n	(04) 236 7343	titahibaylibrary@pcc.go vt.nz	
Whitby				
69c Discovery Drive, Whitby	www.porirualibrary.org.n Z	(04) 234 8666	whitbylibrary@pcc.govt. nz	

Hutt City Libraries

Contact Details				
Address	Website	Phone	Email	
Eastbourne	•			
38 Rimu Street,	www.huttcity.govt.nz	(04) 562 8042	eastbourne.library@hutt	
Eastbourne			<u>city.govt.nz</u>	
Moera				
6a Wairaka Road,	www.huttcity.govt.nz	(04) 568 4720	moera.library@huttcity.g	
Pukerua Bay			<u>ovt.nz</u>	
Naenae				
Hillary Court,	www.huttcity.govt.nz	(04) 567 2859	titahibaylibrary@pcc.go	
Naenae			<u>vt.nz</u>	
Petone				
7-11 Britannia Street,	www.huttcity.govt.nz	(04) 568 6253	whitbylibrary@pcc.govt.	
Petone			<u>nz</u>	
Stokes Valley	l			
Scott Court,	www.huttcity.govt.nz	(04) 562 9050	stokesvalley.library@hut	
Stokes Valley			tcity.govt.nz	

Address	Website	Phone	Email
Taita			
Walter Nash Centre, 22 Taine Street, Taita	www.huttcity.govt.nz	(04) 560 1094	taita.library@huttcity.go vt.nz
Wainuiomata			
Queen Street, Wainuiomata	www.huttcity.govt.nz	(04) 564 5822	wainuiomata.library@hu ttcity.govt.nz
War Memorial			
Cnr Queens Drive & Woburn Road, Lower Hutt	www.huttcity.govt.nz	(04) 570 6633	libraries@huttcity.govt.n <u>Z</u>

Disability Specific Libraries

Contact Details				
Address	Website	Phone	Email	
Autism New Zealand, W	aikato Branch	•		
271-277 Willis Street, Wellington	www.autismnz.org.nz/lo cal_branches/wellington	(04) 803 3504	wellington@autismnz.or g.nz	
CCS Disability Action N	ational Library Service	-		
Level 3, Orbit Systems House 94 Dixon Street Wellington	www.ccsdisabilityaction. org.nz/library-and- information/library- services	0800 227 200	info@ccsdisabilityaction .org.nz	
IHC National Library Service				
Level 14, 57 Willis Street Wellington	www.ihc.org.nz/resourc es/our-library/	0800 442 442	librarian@ihc.org.nz	

Start planning **early** for the easiest road to success!